

WE'RE ON THE MOVE!

We will be moving our Portland office to share space with our partners at OA Centers for Orthopaedics, located at **33 Sewall Street** – about a mile away from our current location. Starting April 6, appointments will be held at this new location. When you arrive at Sewall Street, follow the signs to check-in for MaineOrtho.

What does this mean for me?

You can expect the same MaineOrtho care team and expertise, the same services and support, even the same phone number! You will simply be going to a different location to access your care team.

Where do I go for my appointments?

33 Sewall Street, Portland, Maine. Our new main location is about a mile east of our previous location. Located off 295 and in the same building as OA Centers for Orthopaedics. There is convenient parking and a covered patient drop-off area at our main entrance. Some patients will see physicians at one of our satellite office locations. You will be notified of appointment location prior to the appointment date. **For questions regarding your appointment, please call 207.774.5113.**

Will the cost for my care increase?

The move will not affect the cost of your care. If you have any questions or concerns about billing, please feel free to reach out to our **accounts receivable staff at 207.774.5113.**

Will you still accept my insurance?

Yes! All Spectrum Healthcare Partners divisions participate with the same insurers. You can find a full list of insurances we participate with on our website, at spectrumhcp.com/patient-resources/pay-your-bill

Will I need to get a new referral?

No. The referral is specific to our practice, not the physical location.

Can I still choose where to go for physical therapy?

Yes! The choice is always yours. However, if you're interested in receiving physical therapy conveniently at the same 33 Sewall Street location, you can **contact that team at 207.828.2121.**

What happens to my medical record?

Your medical records are electronic and we will have them at our new location. The same applies to imaging studies.

All appointments on or after April 6, 2020, will be at 33 Sewall Street. There will be signs to direct you where to park and where to go to check-in for your appointment. For additional information, including maps and directions, visit:

spectrumhcp.com/on-the-move